

# A Sample Consumer Report from Consumerdaddy.com

**Name** shows you the product or service for which the consumer report is generated.

**Picture** shows you a visual representation of the product or service.

**View Details** gives you a list of technical and informative facts about this product or service.

**Find a Dealer** gives you a list of dealers for this product or service.

**Public Criticisms** provides you statistics of how many consumers have written negative reviews about this product or service.

**Public Praises** provides you statistics of how many consumers have written positive reviews about this product or service.

**Consumer Complaints (Open)** shows you how many consumer complaints are yet to be addressed by the business.

**Consumer Complaints (Resolved)** shows you how many consumer complaints have been addressed satisfactorily by the business.

**Consumer Complaints (Unresolved)** shows you how many consumer complaints have been ignored by the business.

**Consumers Interested** shows you how many consumers have actually viewed this consumer report.

**Avatar** shows you a visual depiction of the consumers who have filed reviews about this product or service.

**Submit a Criticism** gives you a chance to write a negative review about your grievance with this product or service.

In Travel > Airlines > Domestic

## Domestic Flights

The following is a consumer report of the Domestic Flights from Pan American Airlines. It contains statistics of consumer complaints, customer criticisms, customer praises, consumer reviews and public interest in general about the product. This consumer report is only applicable to consumers in India.



By **Xing Xang Airlines**  
Approximate Price **INR 6700.00**  
Report Effective Date **January 1, 2000**



**Overall Score**  
**5.5401**  
(Average)

**Daddy Says** "This is an OK flight as long as you can tolerate bad food and the impolite staff."

Find a Dealer
 View Details
 Print Report

An airline like Xing Xang Airline provides air transport services for passengers or freight, generally with a recognized operating certificate or license. Airlines lease or own their aircraft with which to supply these services and may form partnerships or alliances with other airlines for mutual benefit. Airlines may or may not have a single airplane carrying mail or cargo, through full-service international airlines operating hundreds of airplanes. Airline services can be categorized as being intercontinental, intra continental, domestic, or international and may be operated as scheduled services or charters.

### Consumer Feedback

Public Criticisms	345
Public Praises	412
Public Complaints (Open)	9
Public Complaints (Resolved)	47
Public Complaints (Unresolved)	12
Consumers Interested	82345

### Overall Score 12 Month History



### Consumer Score of Individual Traits

Comfort	★★★★☆
Value for Money	★★★★★
Safety	★★★★★
Professionalism / Qualification of Staff	★★★★☆
Punctuality	★★★★★

### Latest Consumer Reviews for this Product



**Domestic Flights** By **Xing Xang Airlines**  
Rated **1.00** 12 minutes ago by **Anonymous** Overall Score **5.54**

I made the mistake of going to New Delhi on this flight once. The take off was late by 7 hours, only one refreshment was given, the given refreshment was stale, the staff were rude and it was in a 30 X 30 room 70 of us passengers were kept to wait. No airconditioning, no proper seating facilities, disgusting toilettes and to top it was 40 degrees in the room. **NOT RECOMMENDED AT ALL.** Cheap airlines is a simple mechanism by which passengers can be scammed into flight.

Submit a Criticism
 Submit a Praise



**Domestic Flights** By **Xing Xang Airlines**  
Rated **6.00** 12 minutes ago by **Anonymous** Overall Score **5.54**

It was an absolutely wonderful experience travelling by Xing Xang Airlines from Kuala Lumpur to Singapore. First of all they gave me a window seat even though I had booked an aisle. The air stewards were extremely professional in their approach to taking care of the passengers. I was amazed at how systematically they boarded the passengers and helped them check in. I was travelling with my 2 year old son, and the courteousness of this airline was so much that I hardly noticed the fussy child. Excellent food was served during the flight and refreshments were plenty. Will definitely fly with them again with this excellent airline.

Submit a Criticism
 Submit a Praise

**Category** shows how the product or service has been classified and grouped in our database.

**Business** shows the name of the company that delivers this product or service.

**Approximate price** shows the lowest retail price (exclusive of taxes) for this product or service from available market data.

**Report Effective Date** is the last date this report was updated in our database (It happens mostly on a daily basis).

**Daddy's Mood** gives you visual representation of daddy's opinion about this product or service. Note how he is calm in this case.

**Overall Score** shows the numerical level of consumers' satisfaction with this product or service. It can vary from 0 (worst) to 10 (best).

**Daddy Says** gives you a verbal statement of Consumerdaddy's opinion about this product or service based on consumers' opinions.

**Description** of the product or service tells you what you can expect when consuming it.

**Score History** gives you the level of consumer satisfaction (ranging from 0 to 10) enjoyed by this product or service in the past 12 months.

**Consumer Score of Individual Traits** gives you consumer satisfaction with each relevant feature of this product or service from 0 to 10.

**Consumer Reviews** gives you a chance to hear what other consumers have to say about this product or service.

**Submit a Praise** gives you a chance to write a positive review about your satisfaction with this product or service.